



YOUR CONSULTATION AT NELSON AVENUE DENTAL

YOUR FIRST VISIT

- We are temporarily located at 310 Hall Street, Nelson BC.
- There is one accessible parking spot out front with paid street parking on Vernon St.
- Please arrive 15 minutes before your appointment to complete our registration forms; you can find these on our website to save you time. They can be filled and printed.
- Please bring an updated medication list, insurance details, and any dentures or nightguards to your first appointment.
- Your dental office should have forwarded any pertinent x-rays and information already.

DENTAL INSURANCE

- We are a "non-assignment" dental practice, meaning payment for services is due in full at the completion of the appointment.
- We will submit your claim to your insurance company for you and you will be reimbursed directly by them.
- We will pre-authorize treatments for you so you can better understand what your insurance plan will cover. This may take over 2 weeks depending on your plan.
- Please contact your insurance provider if you have specific questions about your plan and to make sure your reimbursements are properly set up.

THE CONSULTATION

- Your consultation will be with Dr. David Alfaro, a certified specialist in prosthodontics.
- The consultation fee is \$200
- Any photographs or radiographs (x-rays) required for diagnosis/insurance pre-authorization are an additional cost.
- A cost estimate and plan for your treatment will be provided; a formal consultation report is an additional cost.
- If you were referred by your dentist, they will also receive a brief report.

FOR MORE INFORMATION ABOUT THESE POLICIES PLEASE VISIT
WWW.NELSONAVEDENTAL.COM OR SCHEDULE A CONSULTATION WITH DR. ALFARO



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TREATMENT

- **Prosthodontic treatments are often complex and may take months to complete.**
- **Some procedures, such as gum grafts or extensive bone grafts, may require referral to other specialists.**
- **Dental CT Scans may be required to plan your care.**
- **We may request that your dentist address tooth decay, root infections, or gum disease prior to starting the prosthetic phase of care.**
- **Your dentist will be updated of our progress.**
- **Once treatment is completed, we will direct you back to your general dentist for your routine dental care; we may, however, request yearly follow-up appointments.**

GENERAL POLICIES

- **Please arrive 10 minutes early for your routine appointment; I usually do not run late.**
- **If you are under the weather, please reschedule. Try to give us advanced notice please.**
- **A \$150 cancellation fee may apply to missed appointments or last minute changes.**

We are an inclusive office; you will see people of all genders, orientations, cultures, races, backgrounds, beliefs, and abilities here.